

[Department of Health Services Presentation](#)

[Department of Public Social Services Presentation](#)

[Department of Public Health Presentation](#)

[Department of Mental Health Presentation](#)



Health Services
LOS ANGELES COUNTY

July 7, 2015

Los Angeles County
Board of Supervisors

Hilda L. Solis
First District

Mark Ridley-Thomas
Second District

Sheila Kuehl
Third District

Don Knabe
Fourth District

Michael D. Antonovich
Fifth District

TO: Mayor Michael D. Antonovich
Supervisor Hilda L. Solis
Supervisor Mark Ridley-Thomas
Supervisor Sheila Kuehl
Supervisor Don Knabe

FROM: Mitchell H. Katz, M.D. *Mitchell Katz*
Director

SUBJECT: **STEPS REQUIRED TO SUCCESSFULLY ADAPT THE
DEPARTMENT OF HEALTH SERVICES AND LOS
ANGELES COUNTY FOR THE AFFORDABLE CARE ACT**

Mitchell H. Katz, M.D.
Director

Hal F. Yee, Jr., M.D., Ph.D.
Chief Medical Officer

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Los Angeles, CA 90012

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Fax: (213) 481-0503

www.dhs.lacounty.gov

As requested by the Board at the meeting of December 4, 2012, the following report is an update on various issues relating to the County's implementation of the Affordable Care Act (ACA). At its meeting on November 5, 2013, the Board instructed the Director of the Department of Health Services (DHS) to continue to report to the Board on a monthly basis on the implementation of the ACA; and at its meeting on April 7, 2015, the Board requested a report on a quarterly basis.

UPDATE

As detailed in the attachment, DHS continues to make progress on key initiatives and operational changes that will prepare our health system to succeed under the ACA.

As always, I welcome your suggestions and feedback on the dashboard report, which we will continue to modify and improve in successive iterations. If you have any questions or need additional information, please contact me at (213) 240-8101.

MHK:GP:rm

Attachment

c: Chief Executive Office
County Counsel
Executive Office, Board of Supervisors
Department of Public Social Services
Department of Public Health
Department of Mental Health

*To ensure access to high-quality,
patient-centered, cost-effective
health care to Los Angeles County
residents through direct services at
DHS facilities and through
collaboration with community and
university partners.*



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Status Report on Implementation of the Affordable Care Act (ACA)

**Mitchell H. Katz, MD
Director
LOS ANGELES COUNTY
DEPARTMENT OF HEALTH SERVICES**

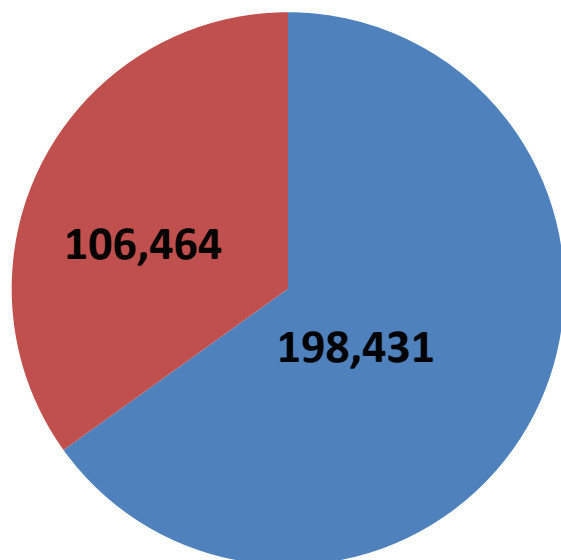
July 2015 Update



DHS Medi-Cal Managed Care Enrollment (as of June 2015)



Total Enrollment
n = 304,895



■ LA Care ■ Health Net

Gender breakdown

- Male: 53%
- Female: 47%

Age breakdown

- 0-18: 15%
- 19-64: 83%
- 65+: 2%

Distribution of DHS enrollment (LA Care)

- Prior DHS affiliation: 29%
- Choice without prior DHS affiliation: 7%
- Assigned: 64%



Covered CA Update



Statewide

- As of May 2015, Covered California has served more than 1.8 million consumers since 2014.
- Open Enrollment period is now closed, however, individuals can enroll if they have a life changing event.
- Open enrollment will re-open on November 1, 2015.

Los Angeles County

First Open Enrollment Period	Percentage of Total CA Enrollment	Second Open Enrollment Period	Percentage of Total CA Enrollment
400,889	28.7%	143,895	29.1%

Sources: Covered California press release dated 05/21/15 and <http://hbex.coveredca.com/data-research/>



U.S. Supreme Court Decision



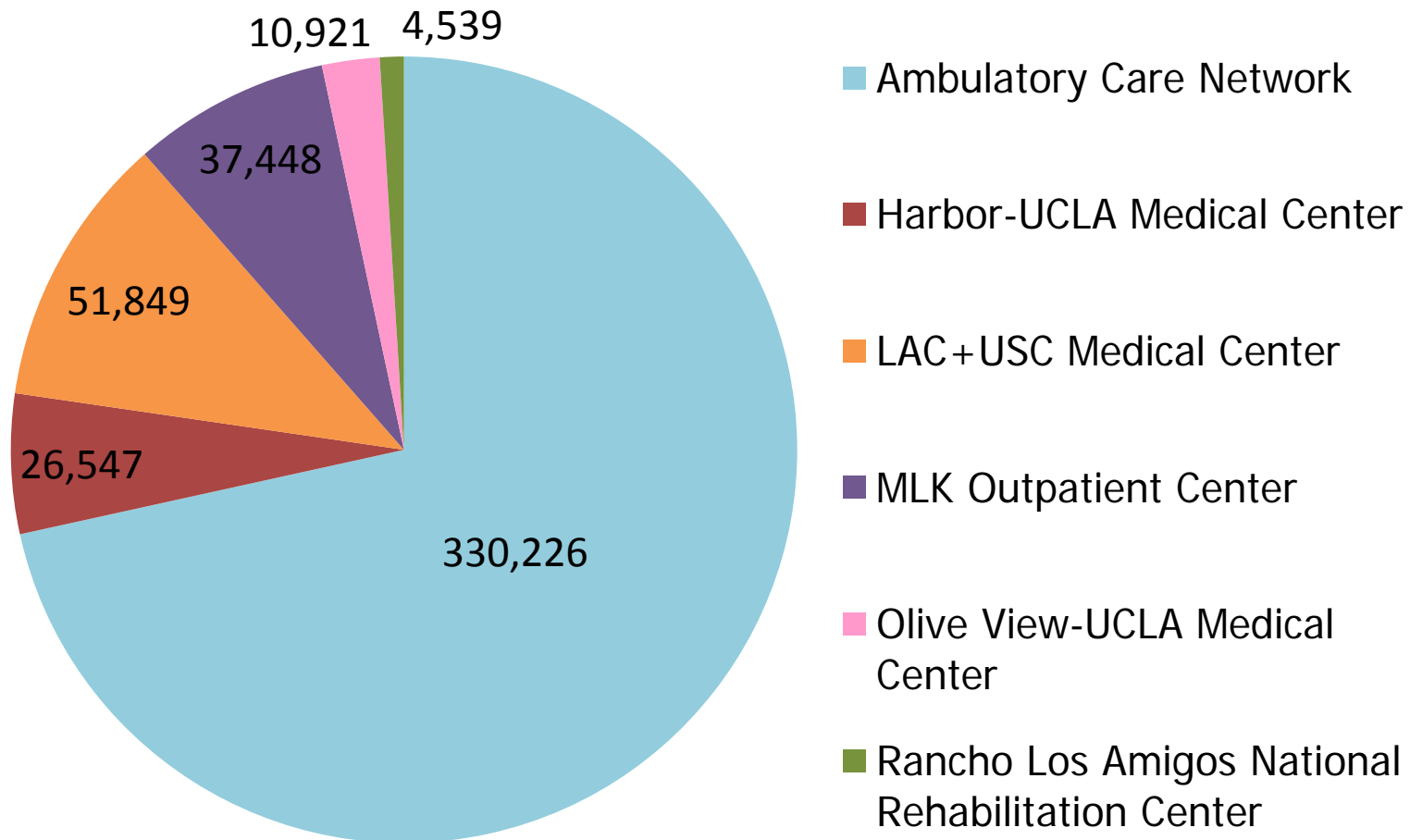
- On June 25, 2015, the U.S. Supreme Court ruled that the Federal Government can continue to provide tax subsidies to help poor and middle-class people to buy health insurance and support coverage expansion in states that did not create insurance exchanges.
- While the decision does not affect California (which has its own exchange known as Covered California), this ruling stabilizes the Affordable Care Act.





DHS Empanelment by Facility

461,530 patients have been empaneled as of June 15, 2015



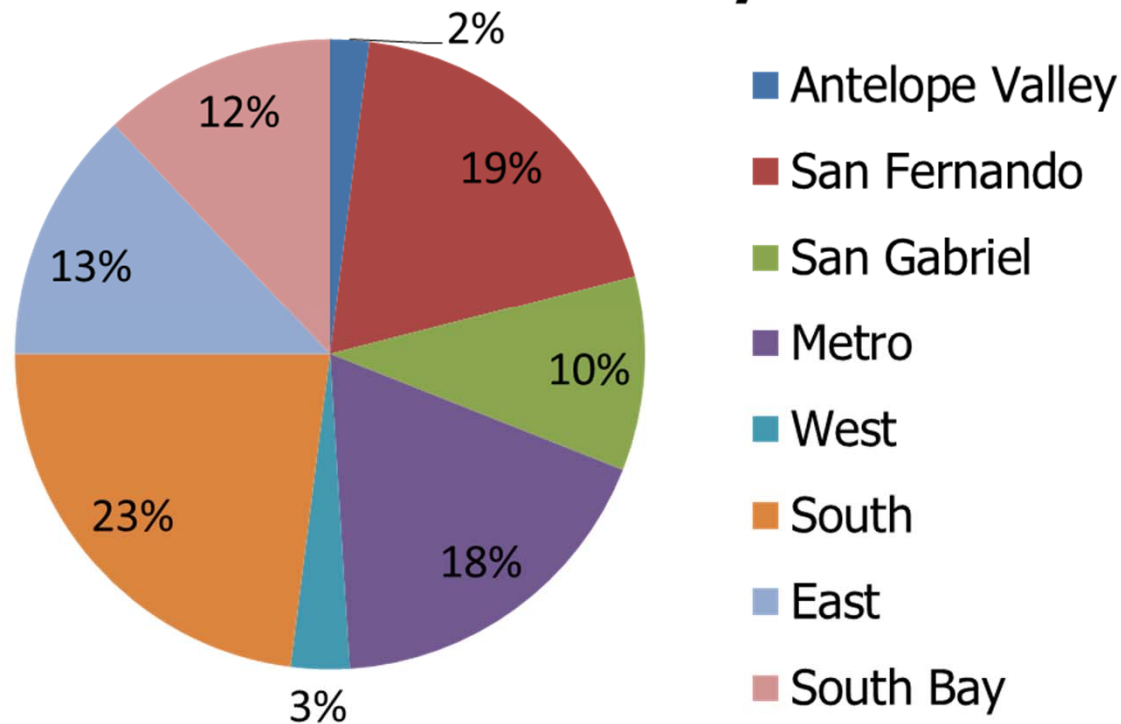


Update on My Health LA



The My Health LA program is a partnership with over 180 Community Partner clinic sites across LA County. As of May 31, 2015, there were **114,938** enrolled in the program.

MHLA Enrollment by SPA





Update on ORCHID Launch

LAC+USC makes 14 live sites

On May 29, 2015 at 1:00 a.m., ORCHID was switched on at LAC+USC Medical Center, Roybal Comprehensive Health Center, Hudson Comprehensive Health Center, El Monte Comprehensive Health Center, and La Puente Health Center



- **Key Stats:**

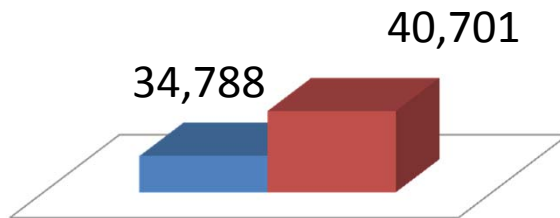
- 14,668 DHS staff have used ORCHID
- 4,500 Average number of concurrent users each day
- 1,700 Super Users are available to support staff across DHS
- 65 Clinical systems replaced (ex: Affinity, Wellsoft, ORSOS)

- **75%** of DHS healthcare occurs using ORCHID. Patients at all 14 ORCHID Live Sites have One Unique Patient Identifier - a single medical record number
- **Next Launch:** Olive View-UCLA Medical Center, High Desert Regional Health Center, related health centers and clinics are scheduled to Go-Live on November 1, 2015

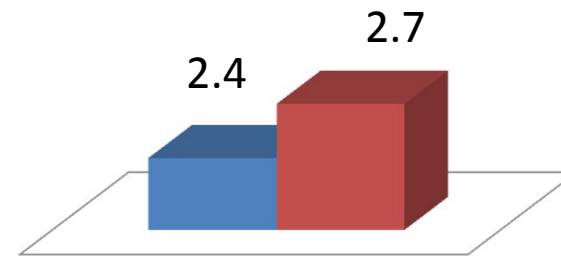
e-Consult Update

eConsults

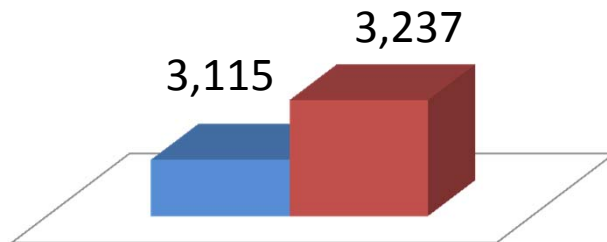
■ Jan-March ■ April-June



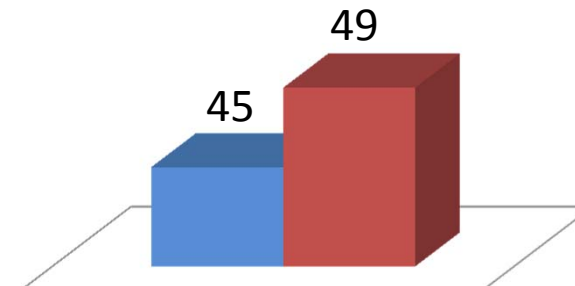
Specialist Review & Response Time (days)



of Submitting Providers (DHS/CP)



of eConsult Specialties





Housing for Health Updates

- As of June 2015, Housing for Health (HFH) has provided housing to 856 homeless DHS patients with complex physical and/or behavioral health conditions.
- In April, HFH began a weekly street outreach program in Skid Row in collaboration with other governmental and community partners in order to provide health services and linkage to housing to medically acute individuals living on the streets.
- The New Pershing, a newly re-opened housing development in downtown LA, is now home to 47 HFH participants. The building re-opened in February 2015, after a major rehab. The new design maintained the historic façade and staircase.





Lots done, Lots more to do!

- Although many of DHS' initiatives for health reform are underway and proving successful...
- There are many more steps to take as we accelerate our transformation



Implementation of Health Care Reform: Status Update

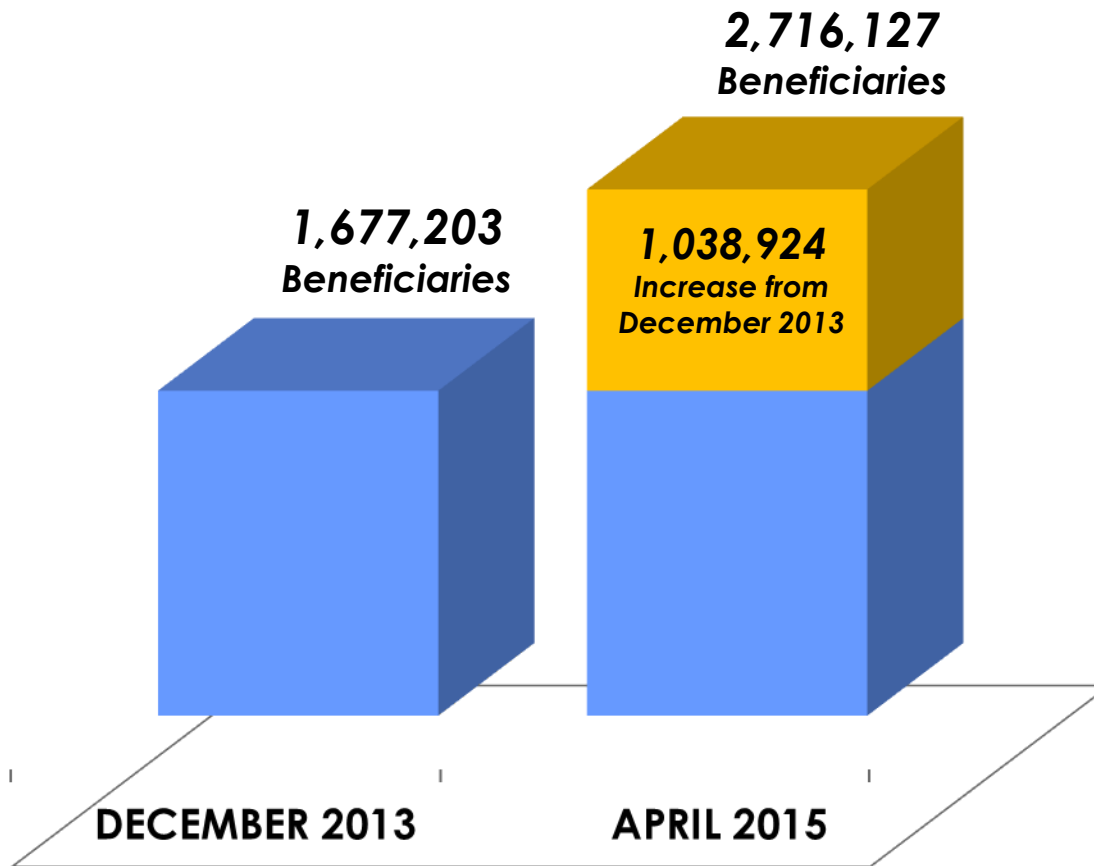


*Sheryl L. Spiller, Director
Department of Public Social Services*

July 7, 2015



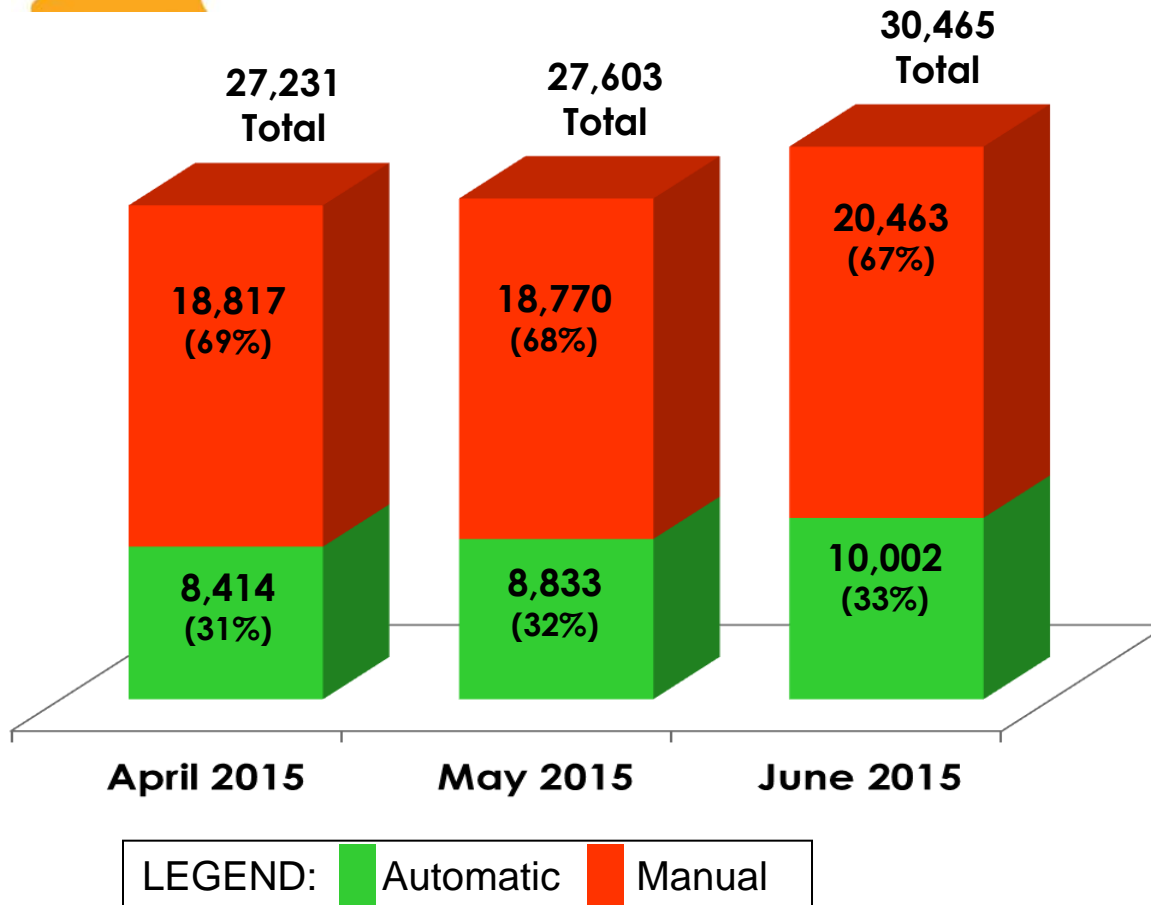
MEDI-CAL BENEFICIARIES



- Currently, **over 2.7 million** residents in Los Angeles County receive Medi-Cal.
- Over **1 million additional** residents have Medi-Cal since the implementation of Health Care Reform.



2015 MAGI RENEWAL PROCESS



Automatic Authorizations

A slight increase in automatic renewals from 31% - 33%.

Manual Authorizations

A pre-populated form is sent to beneficiaries to complete and return to Eligibility Workers.



UPDATES/CHALLENGES

Workload Impact Due to Continuing CalHEERS Issues

- Multiple handling of applications in order to obtain correct eligibility determinations
- Multiple income calculations and manual updates directly to the State's Medi-Cal Eligibility Determination System (MEDS)

Medi-Cal Staffing

- The Department intends to fill all of its vacant budgeted and ordinance Eligibility Worker II and Eligibility Supervisor positions. Currently it is anticipated that 267 new Eligibility Workers will be hired by the end of July 2015.



Affordable Care Act:

Opportunities for Healthier
Communities

Cynthia A. Harding, M.P.H.

Interim Director

Los Angeles County Department of Public Health

July 2015 Update

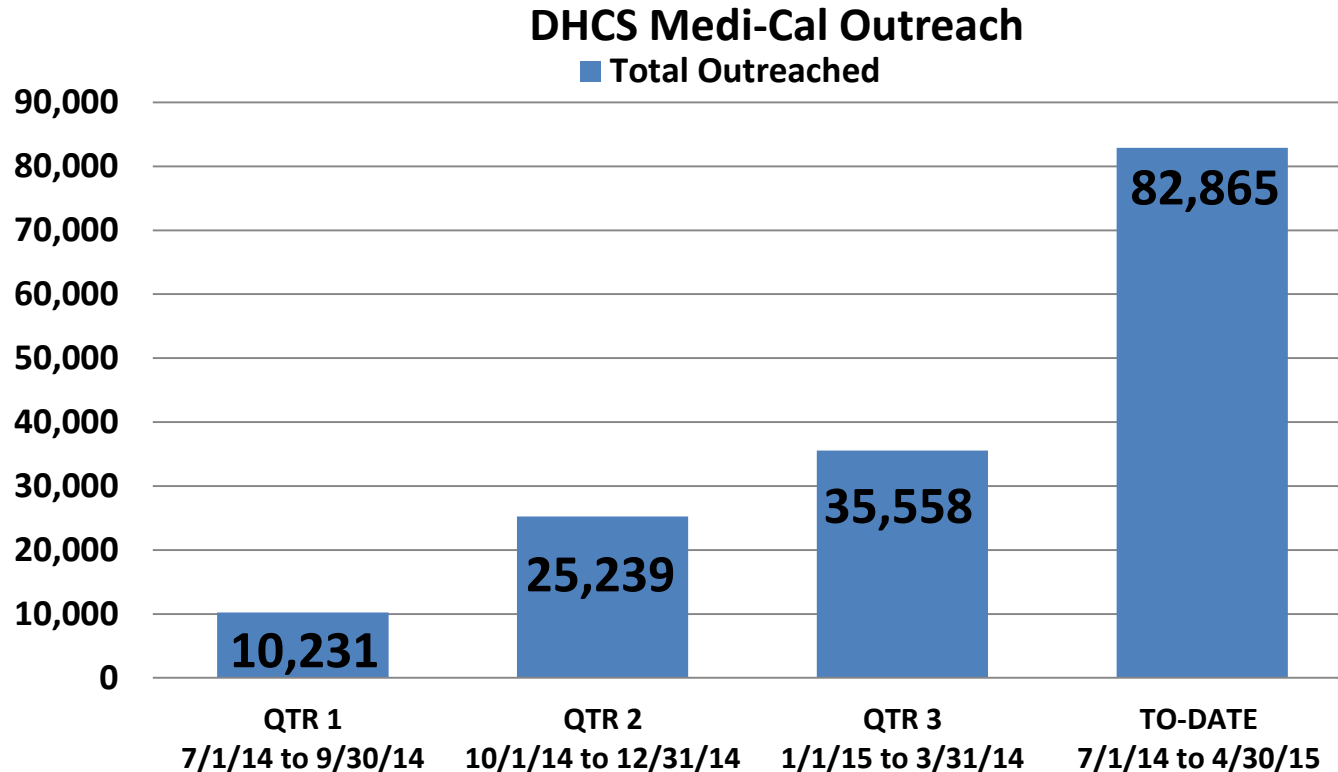




State DHCS Two-Year Grant: LA County – \$7 million

- **UPDATE:** Additional \$4.8 million for renewal assistance – grant extension through December 2016
- DPH oversees grant collaborative
- Partners:
 - 5 County departments,
 - 37 contractors and subcontractors, and
 - 80 community- and faith-based organizations

Medi-Cal Outreach & Enrollment Project



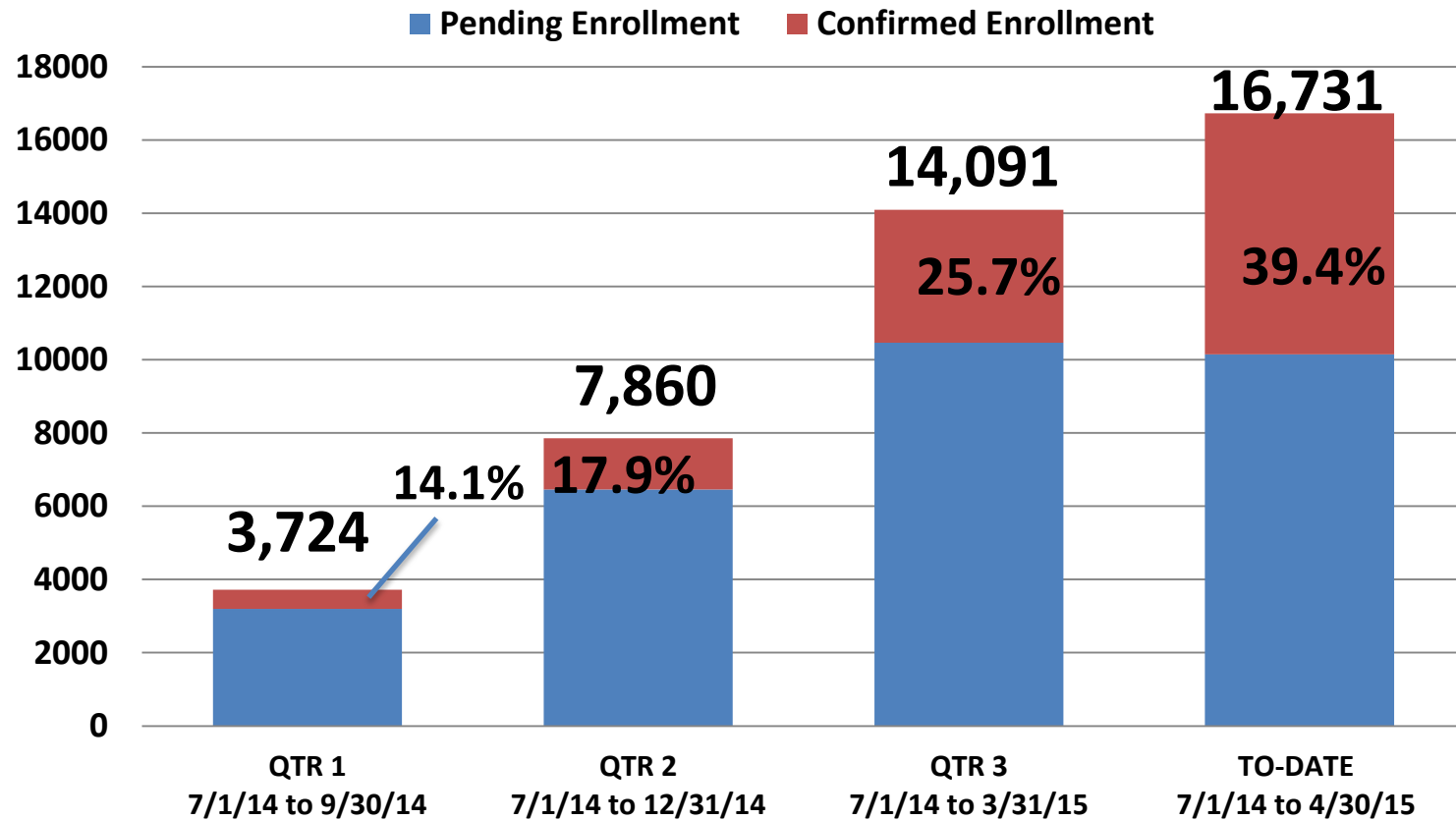
*Cumulative to-date total does not equal sum of individual quarterly totals due to:

1) the Cumulative to-date total includes an extra month of data (April), and 2) the individual quarterly totals do not include any back entry of data.

Medi-Cal Outreach & Enrollment Project



DHCS Medi-Cal Applications and Confirmed Enrollment





Medi-Cal for All Children

- Historic expansion of Medi-Cal for all low-income children < age 19 regardless of immigration status
- Coverage to begin no sooner than May 2016
- Projected statewide enrollment of 170,000 children
- DPH Children's Health Outreach Initiatives (CHOI) Program can assist families transitioning to Medi-Cal and conduct outreach to and enroll children who were previously not eligible for Medi-Cal due to immigration status



ACA Expansion of Substance Use Treatment Services

Pre-ACA Eligibility

Low-income children, pregnant women, & families

ACA Expansion

Single childless adults with income < 138% poverty

LA County Implementation

Opting in to State's Drug Medi-Cal Organized Delivery System Waiver

Substance Abuse Prevention & Control



August 2015

Conduct
Stakeholder
Input
Process

**September
2015**

Negotiate
Terms &
Conditions
with DHCS

**September
2015**

Recommend
to Board on
Opting in to
State's DMC
ODS Waiver

**October
2015**

Submit
ODS
Waiver
to DHCS

**December
2015**

Implement
Initial
Phase
within 12
Months of
State
Approval



Partnering with DHS on billing consultant services with Health Management Associates (HMA)

Revenue Generation / Billing for Services

Initiated a billing pilot in 5 DPH health centers for TB Direct Observed Therapy (DOT)

TCM Pilot started in May 2015 with case management for homeless patients.

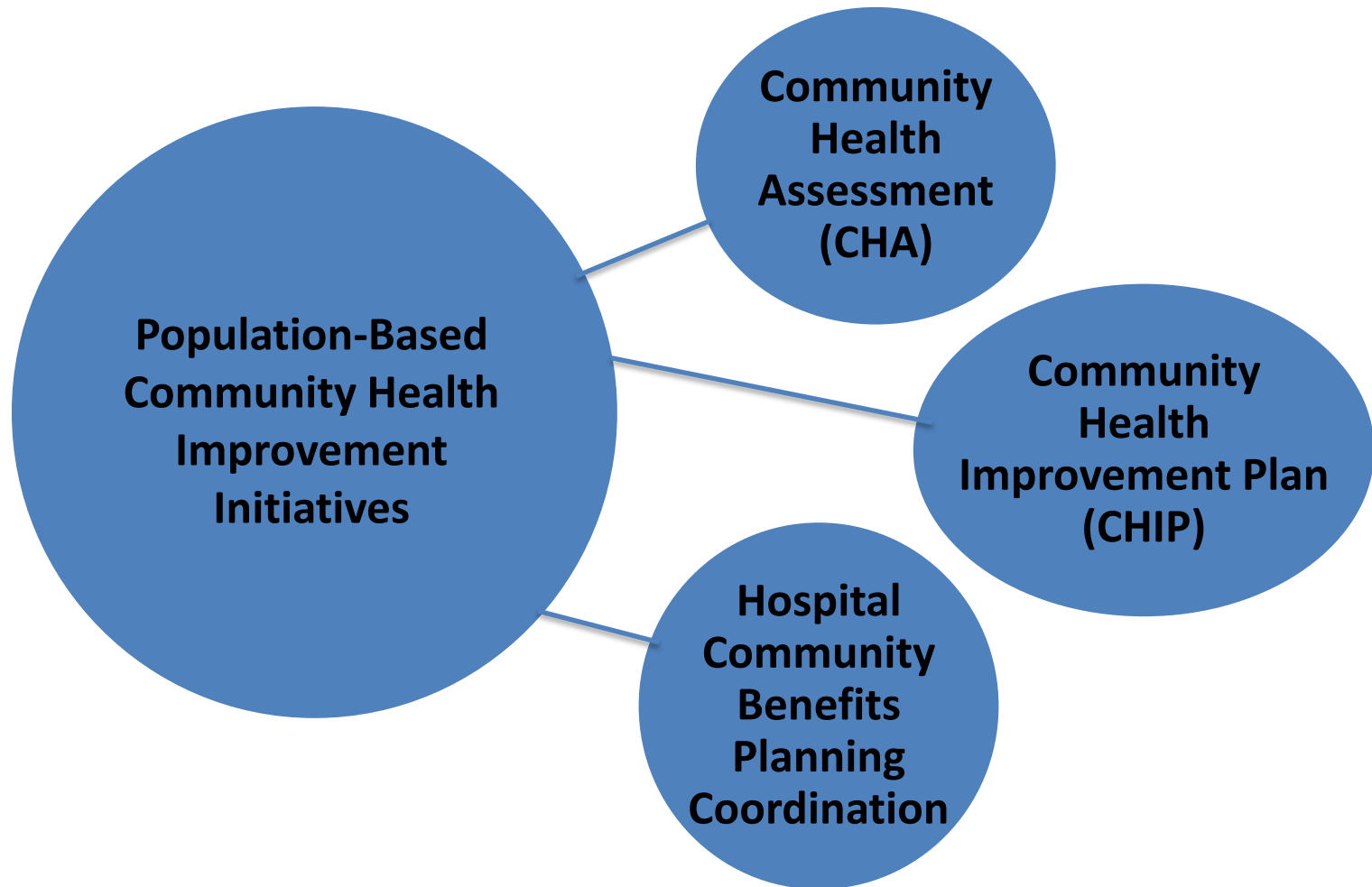
Implementing ORCHID in DPH clinics

Electronic Health Records (EHR)

Readiness assessment, roadmap, resource planning, and contracting – Early 2016

Initial ORCHID rollout – Mid-2016

Community Health Planning





**ACA
Opportunities:
Creating
Healthier
Communities**

**Community Transformation Grant – Completed
Accomplishments posted:**

<http://publichealth.lacounty.gov/chronic/>

**CDC Prevention Fund Grant –
State and Local Public Health Actions**

**Coordination and Collaboration on Other Grant
Efforts in Los Angeles**

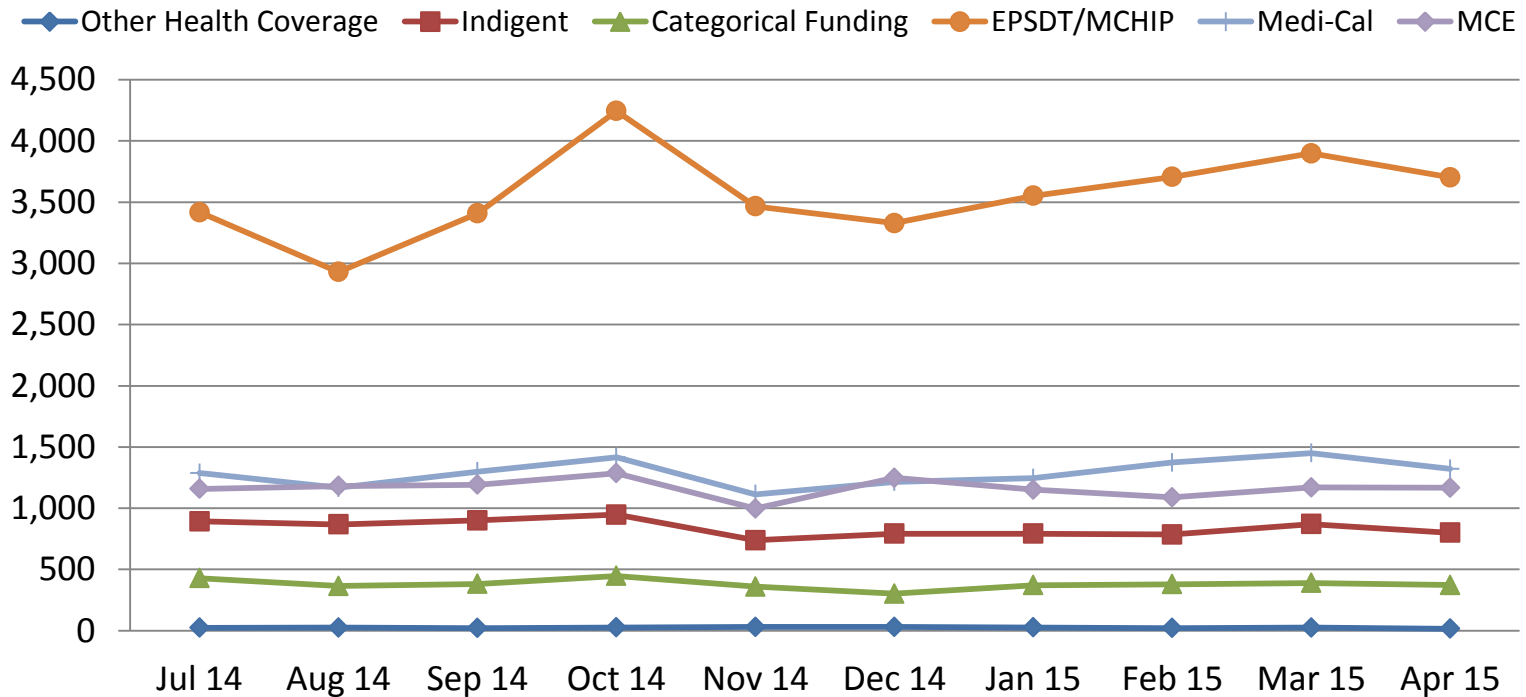


DMH and the Affordable Care Act (ACA)

Robin Kay, Ph.D., Chief Deputy Director
Los Angeles County Department of Mental Health
July 7, 2015

Service Capacity & Access

FY 14/15 New Clients by Month by Funding Type Outpatient Claims



“New clients” identified as no prior service in last 12 months

“Categorical Funding” includes CalWORKs, SAMHSA, etc.

“Medi-Cal” includes all Medi-Cal, including Medi-Medi, except for MCE and EPSDT/MCHIP

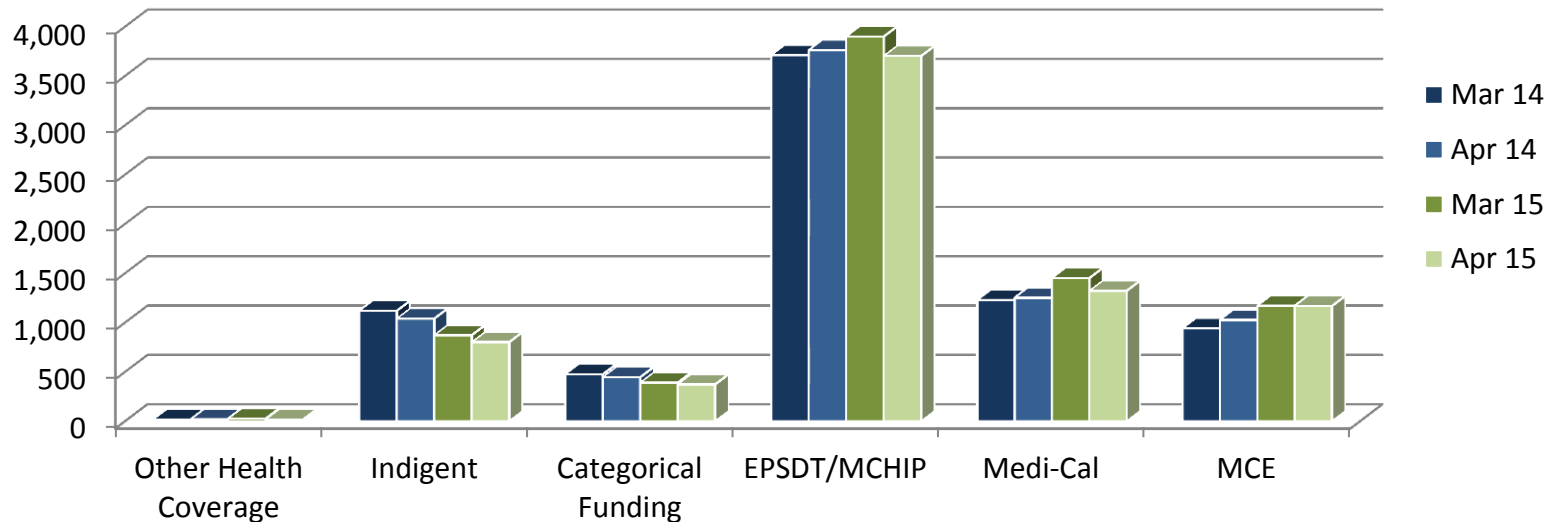
“EPSDT/MCHIP” includes EPSDT, MCHIP, MCHIP EPSDT

Service Capacity & Access

New Clients by Month by Funding Type

Outpatient Claims

March - April 2014 compared to March – April 2015



“New clients” identified as no prior service in last 12 months

“Categorical Funding” includes CalWORKs, SAMHSA, etc.

“Medi-Cal” includes all Medi-Cal, including Medi-Medi, except for MCE and EPSDT/MCHIP

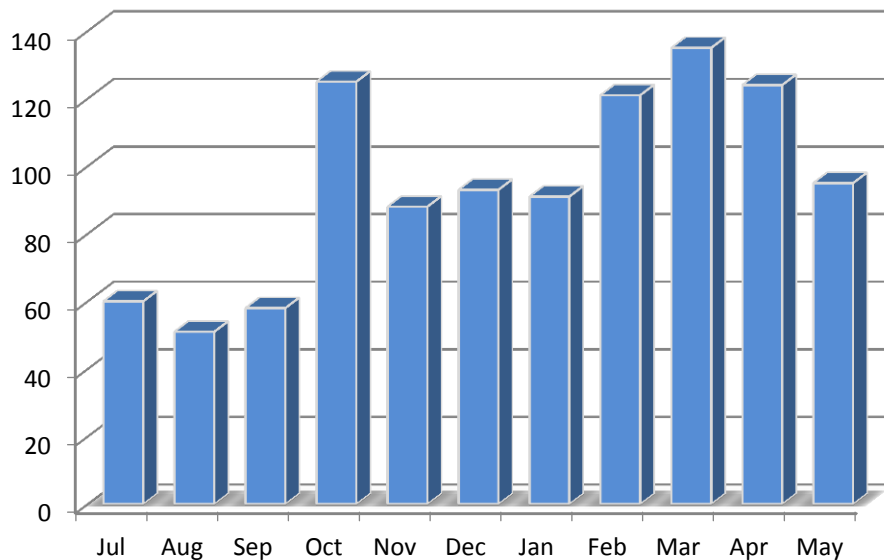
“EPSDT/MCHIP” includes EPSDT, MCHIP, MCHIP EPSDT

Service Capacity & Access

Referrals from Medi-Cal Managed Care Plans for Urgent Appointments

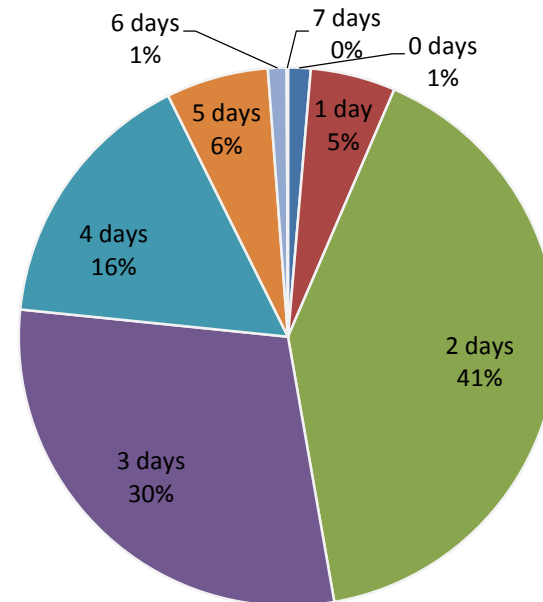
Total Number of Urgent Referrals per Month

July 2014-May 2015

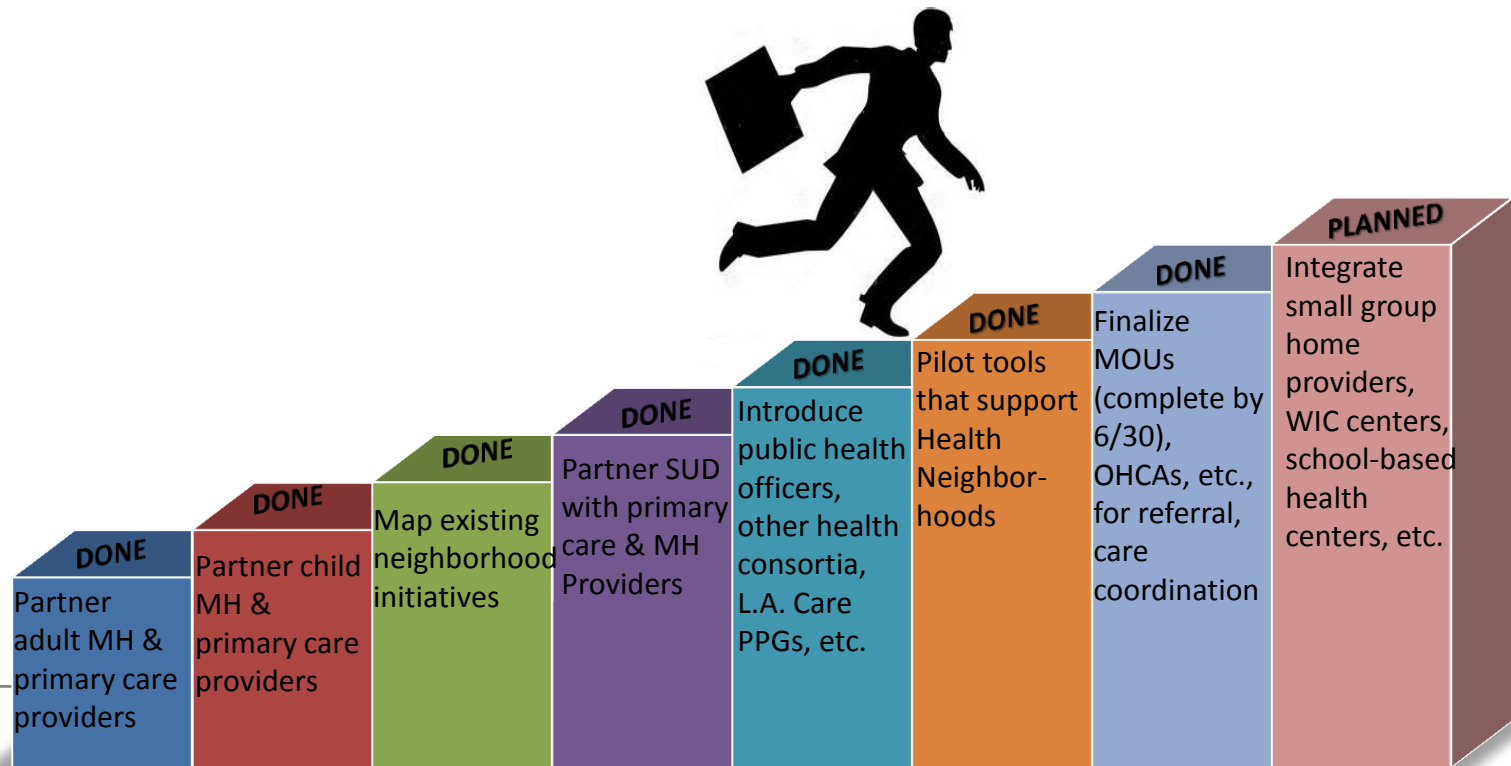


Number of Days from Referral to Initial Appointment

January 2014-May 2015



Organizing Service Delivery: Health Neighborhoods



Supporting Community-Based Resources & Initiatives: Health Neighborhoods

Connecting with existing community initiatives

- Presentation to Kinship Caregivers Network (SA 1)
- Partnering with Building Healthy Communities (SA 4)
- Supporting the City of Santa Monica's Well Being Project (SA 5)

Reaching Children and Transition Age Youth

- **TAY Resource Fair at Pacoima City Hall (SA 2)**
- **Partnering with Best Start (SA 6)**

Providing education and training

- “Educate, Equip, and Support” presentations to Spanish-speaking parents (SA 3)
- Trainings by Promotores de Salud Mental (SA 7)
- DMH Clergy Academy trainings to faith-based communities (SA 8)

The efforts described above are occurring in one or more service areas. A complete Health Neighborhoods report will be available the beginning of July 2015